

High Speed Internet

Basic Internet Service \$31.95

2 Mbps download / 384 kbps upload speeds

Standard Internet Service \$54.95

10Mbps download / 1 Mbps upload speeds

Premium Internet Service \$64.95

15 Mbps download / 1 Mbps upload speeds

Premium Plus Internet Service \$74.95

20 Mbps download* / 2 Mbps upload speeds

VDSL 25/5** \$89.95

25 Mbps download / 5 Mbps upload speeds

VDSL 50/10 ** \$99.95

50 Mbps download* / 10 Mbps upload speeds

Plans include:

Unlimited, unmetered data

Wireless-network-ready Modem - \$75.00

Professional Installation‡

Five e-mail accounts with free spam and virus filtering on 10 Mbps plans and greater.

‡A \$25.00 Installation Fee is applicable, and is waived at the time of installation, if the customer agrees to keep Internet with their Haviland Telephone Service for a 6 month period. Call for details. Local unmetered Internet access is available in all our service areas.

*20 Mbps downstream availability not guaranteed in all areas. Site survey may be required.

**VDSL available in town within a limited range, typically within a 1-mile radius of our central offices. Call for more information or to see if these speeds are available at your location.

Required Prepay **Price Varies**

First month of phone and internet service, as well as modem fee (\$75.00) and hookup fee (\$24.00) is required no later than time of install.

Phone

Unlimited Local Residential \$29.10

Pricing for unlimited local calling. See below for long distance rates.

Unlimited Local Business \$32.10

Pricing for unlimited local calling. See below for long distance rates. Multi-line business pricing available. Contact our office for complete details..

800 Numbers \$1.00/mo plus \$0.12/minute

One-time \$25.00 fee if you request a vanity/specific number.

If Haviland Telephone is allowed to pick a number for you, there is no set-up fee.

Long Distance Contiguous 48 States

7¢ per minute \$7.95/mo plus \$0.07/minute

This long distance plan is ideal if you regularly use more than 200 minutes of long distance per month.

10¢ per minute \$1.95/mo plus \$0.10/minute

This long distance plan is ideal if you regularly use 100 - 200 minutes of long distance per month.

12¢ per minute \$0.12/minute, no monthly fee

This long distance plan is ideal if you regularly use less than 100 minutes of long distance per month.

Lifeline Discount **Save \$17.02**

For qualified low income households; contact our offices for more information on how you can save monthly on your landline phone.

Installation fees vary depending on service; please call for pricing. Prices effective 3/1/2017. Prices subject to change.

Convenience

eBill Online Statement and Bill Pay

View bills, view/download phone usage data, and set preferences for bill and payment delivery. Visit www.havilandtelco.com and click "My Account" to sign up today. **FREE**

Paperless Billing "eBill Only" Discount

\$1 discount each month to customers who choose paperless billing. Contact our office to sign up.

Call Features

All Call Features are \$1.00/mo unless otherwise noted.

Unpublished Number Prevents your number from being published in directories

Caller ID - Name and Number Allows you to see who is calling you before you answer the phone! Displays the phone number and name. \$7.00/mo

Caller ID Suppression / Delivery Block Prevents your name and number from appearing on all outgoing calls made on the line

Voice Mail Electronic voice messaging records messages when your line is busy or you are away from home. **Free by request.**

Smart Telemarketer Shield Effectively screens telemarketing & other unwanted calls. \$1.95/mo

Call Waiting Press hookswitch to answer beep-in caller. Includes Cancel Call Waiting

Call Waiting on Caller ID Allows your Caller ID display to show you who is calling in when you are using the phone

Automatic Recall Calls last incoming caller

Distinctive Ring Gives you one additional telephone number with its own distinctive ring on your existing phone line

Selective Distinctive Ring Up to 32 in-coming numbers ring with special tones

Selective Call Acceptance Accepts calls only from up to 32 programmed numbers

Selective Call Rejection Rejects calls from up to 32 programmed numbers

Anonymous Call Reject Rejects anonymous calls

Automatic Callback Dials last busy outgoing call

Call Forward Busy Transfers incoming calls if busy

Call Forward Don't Answer Transfers unanswered incoming calls

Call Forward Transfers all calls to another number

Call Forward, Remote Program Remote forwarding of your phone. Must also carry standard Call Forward.

3-Way Calling (Conference Calling) Allows 3 parties to talk

Memory Speed Dialing - 30 Numbers You can call up to 30 of your most frequently dialed numbers just by dialing 75#

Warm Line Dials a pre-selected # if you don't dial within 30 seconds of picking up your phone

Toll Restriction Restrict outbound toll calls such as long distance or 900 #s **Free by request**